



19 May 2020

Dear Residents

Covid-19 Update #7 – gradual easing of restrictions

As the government starts to reduce restrictions, The Pier's Strata Committee and the Building Management are considering how and when to reopen common area facilities like the pool and the gym, and how to safely restart both owner renovations and the maintenance works we want to do on The Pier.

We continue to be guided by the same principles we have used throughout COVID-19

- Taking a cautious approach by following government health mandates and determining how best they apply in The Pier circumstances
- Acting in a manner that allows us to maintain a safe and healthy environment on The Pier and doesn't put others at risk. We have a large number of residents in the high risk category.

Pool, spa, sauna and gym remain closed for now

While outdoor public pools can now be open with restrictions, indoor public pools remain closed under NSW government health orders. There is no specific advice at this stage on apartment pools. As in our earlier update (March 24 2020) it is arguable whether our facilities are open to the public but, as they're shared with 135 apartments, we believe we fall within the risk identified as unacceptable by the public health orders. Accordingly, it seems prudent to keep the pool, spa and sauna closed for the moment.

Indoor recreational facilities including gyms remain closed in NSW. The Pier gym will remain closed for the time being.

The NSW Government is monitoring the impacts of the latest round of eased restrictions and will make changes to guidelines on this basis. We will watch for these government updates.

Owner renovations

Owner renovations (in agreement with those owners) and non-essential building works were largely put on hold in March and April. As owners ask to restart their renovations and our trades ask to restart their businesses, we're working with Building Management to allow a managed re-start of owner renovations and building works from next week and ensuring residents receive timely communications.

We've put in place some extra rules for COVID-19 safe environments:

- The builder must provide Building Management with a comprehensive COVID-19 management plan for all of its contractors before work can commence.
- The lift cannot be used for contractors or goods except for moving essential materials where it's impractical to use the stairs. In all cases, this must be done quickly, with no "holding the lift".
- If there is someone in the lift already, no one else should enter. Contractors are required to wait until the lift is free to comply with social distancing rules.
- Contractors should remain inside the apartment and minimise coming and going as much as possible.
- Gloves and masks are to be worn whilst in common areas.
- Contractors are required to disinfectant clean the lift directly after each use and other common areas they have accessed at the end of the day.

Building works

We're working with Building Management on a re-start of The Pier building works from next week, with BM oversight and additional COVID-19 rules. This means we're helping the small businesses and trades that have served us well in the past.

Over the next few weeks, we will re-start the repainting of the foyers, the Foxtel IQ4 upgrade, and commence testing of the solar film on the eastern glass walls in the foyer for its effectiveness in reducing heat and glare. Our contractors will work to similar special COVID-19 rules as for private renovations, including:

- Contractors will provide a comprehensive COVID-19 management plan for all their personnel.
- The lift cannot be used for contractors or goods except for moving essential materials where it's impractical to use the stairs. In all cases, this must be done quickly, with no "holding the lift".
- If there is someone in the lift already, no one else should enter. Wait until the lift is free to comply with social distancing rules.
- Gloves and masks are to be worn whilst in common areas.
- Complete disinfectant clean of lifts immediately after use and common areas at the end of the day.

Take away food deliveries

The take away food delivery process remains the same whereby residents need to collect ordered food direct from restaurants or meet the delivery at the entrance to The Pier. Concierge will not deliver takeaway food.



Front door stays locked

We will be keeping the front door locked with it being unlocked as required by concierge and residents, along with the sign advising visitors not to enter if experiencing COVID-19 symptoms.

Visitors to apartments

From 15 May 2020, up to five visitors are allowed to visit another household at any time. You will still need to practise social distancing and good personal hygiene. Take extra care when visiting vulnerable people.

Latest information

To help all of us stay across the latest information, here are some useful [links](#) and our website [The Pier/COVID-19](#) has the latest information.

We share a responsibility in contributing to a safe environment for us all and we thank you all for your terrific cooperation over the last few months.

The Pier Strata Committee