



Dear Residents

Covid-19 Update #5

26 March 2020

In this new and constantly changing environment, we're continuing to review and modify The Pier's complex and extensive resident services to ensure they remain appropriate.

Although many of these changes are disruptive to our normal activities, we thank you for the support and understanding we've been getting from you.

Foyer Entry Door

You may have seen notices on Pier entry doors advising visitors not to enter if they are experiencing COVID symptoms, or they fall into one of the mandatory self-isolation categories.

As part of this process we've changed the standard setting on the foyer entry door from "unlocked" to "locked".

The purpose of this is to require visitors and contractors to consider the circumstances of entry before they get into the foyer itself. If there are issues, it will mean the person waiting outside and speaking to the Concierge by phone and explaining their reason to enter. We recognize it's an imperfect solution and are working out ways to improve the system, but it's more secure from a contagion perspective than the process we have now.

Residents should be ready to use their security fob to enter the building.

Building Works

We've stopped all non-essential maintenance works on The Pier as a further step to limiting non-residents in the residential parts of the building. (This does mean the partially complete internal painting of Lobby G will not be completed for some time and the Foxtel iQ4 upgrade will be deferred.)

We're continuing maintenance and repair of essential building services such as lifts, air conditioning and waste disposal.

There were two major renovations underway: one large renovation has ceased for the time being; the other is under discussion.



Social Distancing in Lifts

If you are waiting for a lift and there is someone else in the lift when it arrives, we ask that you do not enter but wait for an empty lift to arrive.

At the risk of severe repetition - please also wash your hands with soap immediately after you enter your apartment as a key step in keeping your home environment free of the virus.

Social Gatherings in Apartments

Government mandate says the one person per four square metre rule applies to all gatherings. Keep visits to your home to a minimum, with a very small number of guests. Extended family gatherings, barbeques, birthday parties and house parties are not permitted.

Support our local businesses – Please !

There are several restaurants on the Walsh Bay promenade that remain open for takeaway meals

Bar Cycle	Albert and Liz	Phone: 9247 0772	7.00am-3.00pm
Ventuno	Lido and Sasha https://www.ventuno.com.au/menu	Phone: 9247 4444	5.30pm-8.30pm
Zupano	Theo and Antonia http://www.zupano.com.au	Phone: 9241 1248	7am – 3pm
Azzurro 753		Phone 9241 7597	5pm - 8.30pm
Pier 8 café		Phone: 9247 4199	

It would help so much if we each tried to buy a few meals a week from these local businesses. It's not far to walk to collect meals, or they will in some cases deliver to the foyer entrance. Be aware the opening hours are limited so plan ahead !

ALSO, please don't forget other local businesses such as

- IGA Express, our grocery store,
- Marie-France, our hair salon
- Wash on the Rocks, our laundry
- Walsh Bay Wine Cellar, our wine store

A little help from us can make a huge difference to these neighbours' lives.



Mandatory Self-Isolation

Not surprisingly, these restrictions are still going through some teething issues. It's an imperfect system with conflicting government advices. However, the underlying basis for self-isolation is clear – **Isolation Works.**

We've had discussions with some residents concerning requirements as not everyone has been aware of the restrictions. We've also referred some circumstances to the police who, as the government's nominated enforcement body, decide about any action to be taken and whether discretion is appropriate in any particular case. We'll try to keep you informed of requirements as they change.

Once again, thank you all for doing so many things to help The Pier function in this surreal environment. And thank you for the calls bringing matters to our attention – it's not easy keeping track of everything that is going on!

To help all of us stay across the latest information, our website COVID-19 page (<https://www.thepieronwalshbay.com.au/covid-19-information/>) is being updated with all our latest information

Strata Committee