



COVID-19 UPDATE # 2

Dear Residents

17 March 2020

Home Isolation Procedures

You're all aware that the federal and state governments have mandated home isolation rules for

- people arriving from overseas
- people who have had contact with a person with a COVID-19 infection

These apply for 14 days from the day the traveller returned, or the contact with the infected person occurred.

These are government mandated and enforceable requirements, not recommendations. The government has asked that the police be informed if people who are required to home isolate are not doing so.

We've included the federal government information sheet on home isolation. You can also access the NSW health isolation guidance [here](#)

We expect residents will be complying with these procedures as we live in close proximity to so many residents and friends who fall into high risk categories.

This is a shared responsibility to maintain the safety of our environment. If you have a neighbour who is home isolating, perhaps you could offer to assist them if needed, for example, picking up groceries and safely leaving at their door.

There are a number of specific matters for The Pier

If you're home isolating, you should stay in your apartment. You should not use the gym, the pool, sauna, spa, access the mailboxes and other common areas.

- If you do need to home isolate, please advise the Concierge by phone or email so they can assist by
 - prioritising sanitising the common areas around your apartment
 - delivering special garbage bags so you can double bag your garbage before putting it into garbage chute
 - arranging for parcels to be delivered to outside your door rather than entering your apartment.
 - organising to collect your mail for you and deliver to outside your door
 - providing details of companies who make deliveries to you at The Pier.

We're a close community and where we are aware a resident is returning from overseas the Concierge will also call to talk through how we can assist.

If you do become unwell and you choose to seek medical assistance, please use a face mask or suitable mouth covering when passing through common areas.

Thank you for your assistance with these critical safety issues.

The Pier Strata Committee
